



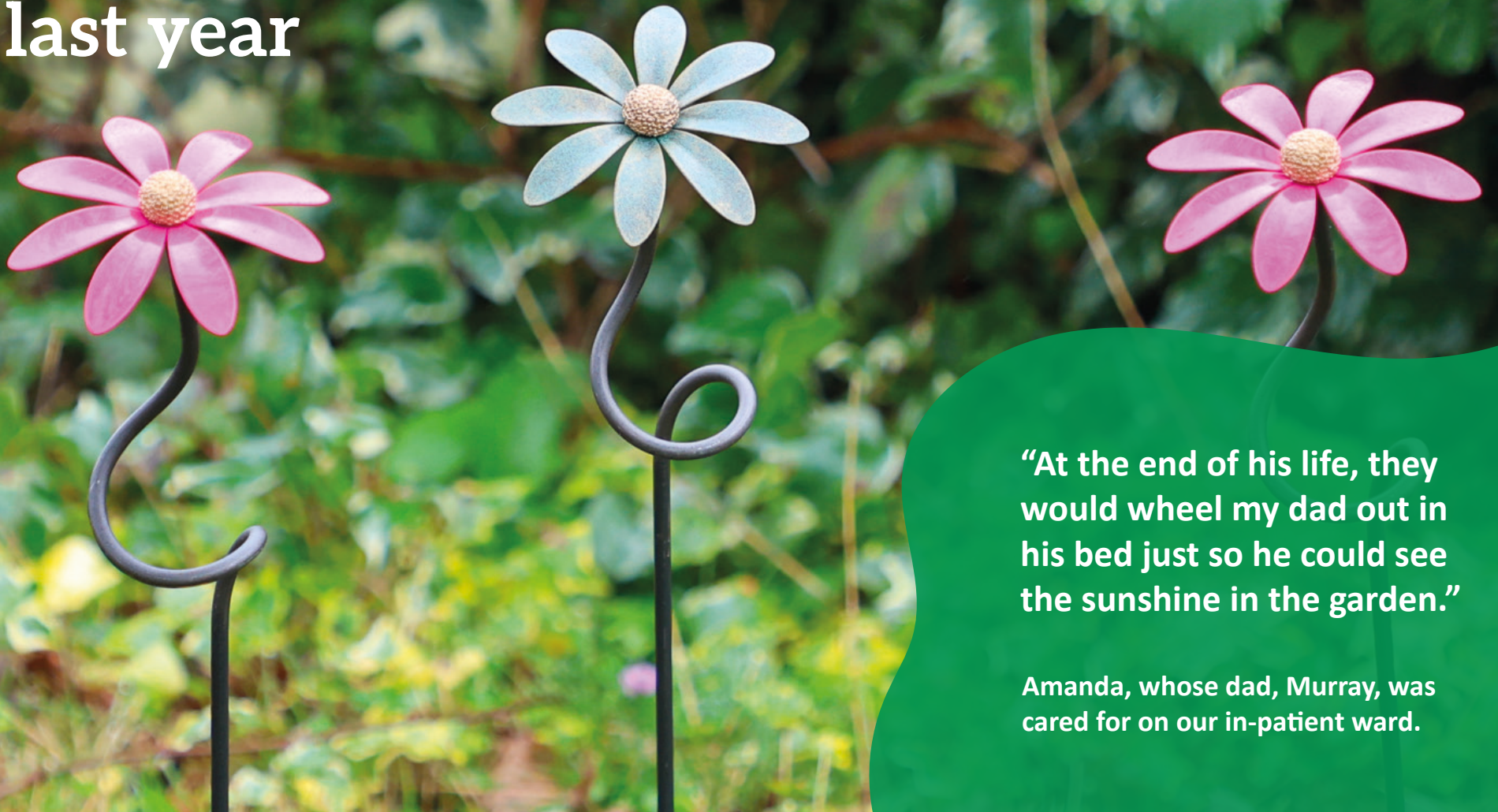
# Impact Report

2026



Hospice in the Weald provides care for people living with a terminal or life-limiting illness, as well as their loved ones, in Kent and East Sussex.

**Thanks to our  
supporters, we  
cared for 2,175  
people over  
the last year**



**“At the end of his life, they  
would wheel my dad out in  
his bed just so he could see  
the sunshine in the garden.”**

**Amanda, whose dad, Murray, was  
cared for on our in-patient ward.**

# Your support makes all the difference

## Supporting people in the community

Our Outreach team provides support and advice to people in the community, whether that be in their own home, with a loved one or a care home, enabling them to stay in a familiar environment with those important to them.



1,506

people supported in their own homes

“ With the shock of the diagnosis, we felt lost and didn’t know which way to turn. Thankfully, we were put in touch with the Hospice’s Outreach service. ”

Tracey, whose father-in-law, John, received support from the Outreach team.



3,492

calls about patients and their care made to the Hospice

784

phone calls taken overnight

445

people received benefits and welfare support

We helped 198 people obtain blue badges



## Supporting people in our wards



Until December 2025, patients were cared for by our dedicated doctors and nursing teams on our ward in Pembury. From December 2025, patients benefitted from the comfort and peaceful environment of our Five Ashes ward, cared for by the same professional teams. The transformation of the Pembury ward will be complete by early 2027, welcoming patients back to a bright, uplifting and calming ward.



256

people received care and support in our in-patient wards

“ We only spent 13 days of our life with the Hospice, but it made a massive impact on my life, on my children’s lives and I know in Andrew’s life. It was the closest to home that it could be. It was a home, not a hospice. ”

Kirsty, whose husband, Andrew, was cared for at the Hospice.



3,229

days of in-patient care

Patients and loved ones rated the care received 9.8 (scale of 1 - 10)



## Supporting people's wellbeing

Our Living Well programme and counselling services provide personalised support for people living with a terminal or life-limiting illness, as well as their families. We offer a wide range of organised activities and individual therapies tailored to personal needs and goals, including breathlessness classes, reiki and physiotherapy. Alongside this, our professional counsellors support the whole family in coping with the emotional impact of illness, grief and bereavement, helping them navigate challenges both during illness and beyond.



Living Well visual

## Shaping and supporting our future

Over the next year, we'll be refurbishing our Pembury Hospice as part of our 'Shaping our Future' transformation programme, thanks to past support from our local community.

### Why we're refurbishing now

Some areas on our in-patient ward at Pembury are unchanged since 1998. A refurbishment will create a more modern, comfortable, and supportive environment for patients, families, and staff, whilst ensuring high-quality end-of-life care.



Bedroom visual



3,037

counselling sessions delivered



561

people joined our Living Well programme

Spring 2025  
Plans announced

Autumn 2025  
Stakeholder engagement

Winter 2025  
Preparatory works & tender process

Summer 2026  
Contractors begin



“The team here sees me as John, not my diagnosis. They've helped me enormously to cope with difficulties, but more than that, they've given me back joy.”

John, who attends Living Well.



Guest room visual

We see every day how the space around someone can shape how safe, settled, and supported they feel. This is also why our plans for the future include an “outside in” approach, incorporating biophilic design. Completing the work as one coordinated project is the most cost-effective approach, helping to avoid future repair costs and disruption.

2,944

attendances across all Living Well activities

163

music therapy sessions given



Find the latest 'Shaping our Future' updates via our website

# Every donation helps change lives

All our services are provided free of charge. However, with just 13% of funding coming from the government, we rely on our community to fund the vast majority of our costs. We need to raise £10 million a year - or £27,000 a day - to pay for things like nursing salaries, vital equipment, and therapeutic support.

We are truly grateful to all our supporters who help to make difficult times for families more positive, creating memories, bringing comfort and providing support to loved ones. Here are some examples of what you can help fund.

## Contact us

If you would like to discuss making a one-off or regular donation, leaving a gift in your will, supporting us through your workplace/community group or taking part in a fundraising activity, please contact us on:

[fundraising@hospiceintheweald.org.uk](mailto:fundraising@hospiceintheweald.org.uk)  
**01892 820 533**

Or scan the QR code.

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**Thank you** to the families, staff and volunteers who have allowed us to use their images and words in this publication.

Numbers in this document refer to financial year April 25 to March 26



Registered Charity  
No: 280276



£33

could fund an hour's support by one of our Clinical Nurse Specialists in our Hospice Outreach team, helping a patient at home

£460



could fund a course of counselling sessions by one of our professional counsellors, supporting a patient or loved one through a difficult time



£1,108

could fund someone through their entire Living Well programme, providing activities, therapies and wellbeing support

£26,440



could fund our professional nursing teams working 24/7 on our wards for a week, providing compassionate care