



# Tips for donating to our shops



Discover **useful information** about **donating to our shops** and **maximise the impact of your donated items!**

## Dear Supporter,

**We are so grateful to you for supporting Hospice in the Weald by donating to and shopping in our charity shops.**

Each year, our shops contribute over £2 million to the Hospice, funding the care of nearly 1 in 4 of our patients. We need to raise more to be there for everyone who needs us, so we want to grow that contribution to over £3 million in the next 5 years.

And we need your help! We know our customers love shopping with us because we keep prices low and always have new stock available, and that we are unique on the high street in that we accept ALL donations, with no limits.

And while this approach helps us to raise lots of money, it also creates challenges because so many of the donations that we accept, around 30%, simply can't be sold in our shops. Our staff and volunteers must spend time and resource sorting them, and if we can't recycle them, we must pay to remove them.

You can help us save time, save money, reduce waste and send more money to support people at the end of their lives, by being thoughtful about what you donate.

In this leaflet there are some requests and tips – please keep them in mind when donating, and tell friends and family too, as these are true not just for us, but for all charity shops.

With thanks,  
**Your Hospice in the Weald Charity Shop Team**



## Do

- ✓ Make sure all donated clothing is clean and in reasonable condition – if you wouldn't buy it for someone you love, no one else will either!
- ✓ Only donate toys with CE labels and furniture with fire safety labels.
- ✓ Donate complete sets of toys, games and puzzles.
- ✓ Call your local shop if you have any questions about donating – the team will be more than happy to help.
- ✓ Register for Gift Aid and raise an extra 25% for the Hospice.
- ✓ Consider joining us as a volunteer – even a couple of hours a week to help process donations makes a difference.

## Don't

- ✗ Leave donations outside our shops when they are closed – every morning our staff and volunteers must start their day moving these (often wet or damaged) inside and it also encourages other people to flytip.
- ✗ Bring us large quantities of donations (e.g. trolley loads or more than 2-3 bags) without giving us a call first to check we have space. Ideally, spread your donations across multiple days or shops to give us time to process them.
- ✗ Bring furniture or large items to non-furniture shops – we simply don't have the space and will have to turn them away.

## Please don't donate



Broken or damaged items



Car seats or safety equipment



Knives, petrol/gas items, chemicals or medicines



Items made from ivory or real fur



# Every bag of good quality donations helps fund hospice care in our community.



Gift Aid adds 25% to the value of your donated items at no extra cost to you.



Good quality donations are more likely to be resold, raising more money for the Hospice.



Donating good quality items helps reduce landfill and supports sustainability.



Your donations help keep thousands of items in circulation each year rather than being thrown away.



Scan for more information!

