

Major Investors

We gratefully acknowledge the generosity of Hospice in the Weald's Major Investors who have supported us this year, and the Trusts and Foundations who have also given significantly. Their support contributes to the financial security of Hospice in the Weald and enables us to continue to improve and develop the end of life care we provide.

Our very grateful thanks to:

- Mr Richard and Mrs Nicky Vernon
- Mr Richard Innis
- Miss Heather Corrie
- Mr Martin and Mrs Kim Dace
- Mr Simon and Mrs Fiona Lee
- Mr Peter Lewis
- Mr Brian and Mrs Jan Dudley
- Lady Sarah Gough
- Mr Jonathan Bryant
- Professor John and Mrs Bill Salter
- Mr Lars and Mrs Rebecca Lemonius
- Mr Kenneth & Mrs Patricia McAlpine
- The Rausing Family
- Thomas J Horne Memorial Trust
- The Brian Mitchell Charitable Settlement
- The Thompson Charitable Trust
- Lund Trust – a charitable fund of Lisbet Rausing & Peter Baldwin
- Mazars Charitable Trust
- The Ann Morgan Legacy Fund

Our thanks also to our Major Investors who have chosen to remain anonymous.

Governance & Leadership

Trustees

- Dr N Benson
- Ms S Cockaday
- Ms J Ford
- Ms C Freshwater
- Dr S Grieve (Appointed 19 June 2020)
- Mr S Lee (Resigned 8 December 2020)
- Ms S Pinkney
- Mr T Rolfe
- Mr E Wesson
- Mr G Withers (Appointed 1 September 2020)
- Dr C Wykes

Hospice Leadership Team

- Mr R Woolley Chief Executive (Resigned 31 July 2021)
- Mr N Farthing Development & Income Generation Director
- Mr P Madden Care Director
- Mrs J Lavender Finance Director
- Dr H McGee Medical Director (Resigned 30 April 2021)

Patrons

- Mr Greg Clark MP
- Mr George Cohen MBE
- Mr Chris Cowdrey
- Mr Rob Eades
- Mr Tim Edmunds
- Ms Nusrat Ghani MP
- Ms Helen Grant MP
- Mr Charles Hendry
- Mrs Marit Rausing
- Mr Tom Tugendhat MP

President

- Mr Simon Lee

Vice Presidents (Members)

- Mr Peter Bannellick
- Mrs Sonia Burt
- Mr Martin Dace
- Mr Brian Dudley
- Sir Jeremy Elwes
- Mr Peter Lewis
- Prof. John Salter

Vice Presidents (Non-Members)

- Mr John Ashelford
- Mr David Payne
- Mr Richard Snow



Annual Review

2020/21



www.hospiceintheweald.org.uk
Registered Charity No. 280276



Hospice in the Weald, Maidstone Road, Pembury, Tunbridge Wells, Kent, TN2 4TA

For a full copy of our Annual Report 2020/2021 please see our website. For more information about the Annual Review please contact Tor Edwards, Development & Communications Director, on **01892 820502** or tor.edwards@hospiceintheweald.org.uk

Our Mission

Compassionate, personalised and holistic care for everyone in our community living with a terminal illness, and for those important to them.

Review of the year

Each year, Hospice in the Weald produces an Annual Report and Consolidated Financial Statement. Alongside these documents, we produce this Annual Review which acts as a summary for the larger report. It is a shorter, simplified document designed to inform the reader about the main focus of our work in the last year.

The start of the reporting period presented a difficult time, coping with the COVID pandemic. The Hospice Leadership Team operated a COVID Response Team (CRT) which was responsible for interpreting government guidance relating to COVID. A number of measures were put in place to keep patients, their loved ones, staff and volunteers safe.

We temporarily closed Hospice Day Service in line with government guidance, but were able to keep all other services open, and to maintain a reduced visitor access to patients at both Cottage Hospice and the In-Patient Ward. This meant no Hospice in the Weald patient died alone. Counselling was made available via telephone and video calls which proved popular.

Our shops were closed for part of the reporting period and some fundraising events were cancelled due to government guidance. Both are significant sources of income, and we have used some of our financial reserves in the reporting period. We are conservatively managed and financially stable, and we are still able to plan to meet more unmet need in the local area. Our plans to meet more unmet need include the development of our ICT systems, and work on our service for children and young people.

We then saw a period of recovery from COVID. Updated government guidance enabled us to restart fundraising events and reopen shops. COVID measures such as social distancing and routine testing became the norm.

The additional workload caused by COVID has also had an impact on our workforce. A number of additional support mechanisms were put in place to help staff and volunteers with their wellbeing and resilience. Our people have worked under difficult conditions for a long period of time and we greatly appreciate their efforts.

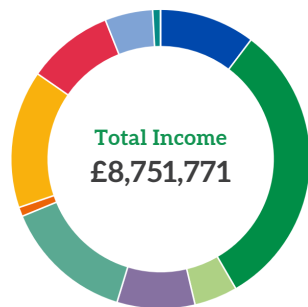
Across the community, we have settled into living with and managing the risks of COVID. Life at the Hospice is the same. Whilst it has presented challenges, the pandemic has also fostered a greater sense of and appreciation for community. The Hospice has a key part to play in that; our services are for people who need us in the community, and are made possible by support from local people who come together to donate, fundraise or give up their time and skills. Our thanks to everyone who supported us during this period, in any capacity.



Nick Farthing
Nick Farthing
Acting CEO

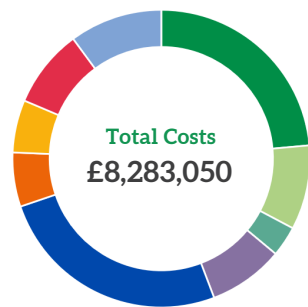


Gary Withers
Gary Withers
Chairman



Income

- Core Funding **£918,872**
- Other Grants **£2,787,179**
- Donations & Gifts **£415,670**
- In Memoriam donations **£748,879**
- Gifts in Wills **£1,251,421**
- Trusts **£88,859**
- Fundraising initiatives **£1,324,720**
- Retail Profit **£830,035**
- Lottery profit **£460,152**
- Investment & Income Interest **£1,024**
- we:train loss **£-75,041**



Expenditure

- Hospice Outreach Service **£1,952,432**
- Cottage Hospice **£759,990**
- Counselling **£274,207**
- Hospice Day Service **£676,369**
- In-Patient Ward **£2,117,109**
- Catering, Laundry & Cleaning **£487,357**
- Depreciation **£473,453**
- Support Costs **£706,190**
- Fundraising Costs **£853,943**



1,673 patients
referred to the Hospice



6,541 home visits

317 patients cared for on our In-Patient Ward

2,376
Counselling sessions



We need to raise over
£8 million
to provide our services each and every year

£90p in every **£1** donated

is spent directly on patient care

Postscript from the Chairman

I was pleased to take over as Chairman at the last AGM in December 2020 and present this as my first annual review and set of annual reports.

The Hospice was of course been impacted by the COVID pandemic at the start of the reporting period. In particular, the safety and financial risks presented by the pandemic have been significant. A number of measures were put in place to maintain the safety of our patients, their loved ones, our staff and volunteers and to keep our services open.

Throughout the year we have been able to establish new ways of working and to start to recover from the impacts of COVID. Whilst it has been a challenging time, there have been benefits: for example, working with video calls has helped us support more people with counselling sessions.

Most importantly, there has been a greater appreciation of local communities and services through this pandemic, and as we continue to recover from COVID and plan for the future, this appreciation and support will help us ensure that Hospice care will be here for those that need it now, and in the future too.



Gary Withers
Gary Withers
Chairman



Julie's mum, Janet, was cared for at home and on the In-Patient Ward.

"When Mum came to the Hospice I was completely overwhelmed by the atmosphere of the place. The nurses went above and beyond to fulfil all her wishes. It was not like anything I had imagined, it was more like an extension of home, where the wishes of our family were put first." - Julie

For more information on any of the Hospice Services or how you can support us please visit our website www.hospiceintheweald.org.uk