

HOSPICE USER GROUP

I would like to find out more

Title: Mr / Mrs / Miss / Ms / Other _____

Forename: _____

Surname: _____

Address: _____

Postcode: _____

Telephone:

Home: (_____) _____

Work: (_____) _____

Mobile: (_____) _____

Email: _____

Please contact me via

Home phone Work phone

Mobile Email

Letter

We provide specialist palliative care, advice and clinical support for people with life-limiting illness, their families and the bereaved. Care is provided both at the Hospice in Pembury and throughout our catchment area in West Kent and East Sussex.

No charge is made for our services which are provided on the basis of need rather than ability to pay. We are a charity, needing to raise over £3.5m each year to fund our vital work. As Hospice in the Weald receives one of the lowest levels of funding from the NHS, we are dependent on the generosity of our community for our survival.

Contact details

Hospice in the Weald
Maidstone Road
Pembury
Tunbridge Wells
Kent TN2 4TA

Tel 01892 820500

Fax 01892 820520

enquiries@hospiceintheweald.org.uk
www.hospiceintheweald.org.uk

Registered Charity No 280276
Registered Company No 1499846

May 2008

USER GROUP

A group contributing to the ongoing development of services delivered by Hospice in the Weald



Caring for our Community

www.hospiceintheweald.org.uk

WHAT IS THE HOSPICE USER GROUP?

Specialist palliative care provided by Hospice in the Weald is continually reviewed to ensure our services meet the needs of our community. Initiated by the Hospice, the Hospice User Group was set up in January 2005, to contribute to ongoing development.

The Hospice values the views of those who use their wide-ranging services. One of the ways in which these views are obtained is through this Group.

The Group brings together the experiences of patients, carers, relatives and friends who are using or have recently used the services of the Hospice.

All views and opinions are valued and are taken into account wherever possible.

SOME WAYS THE GROUP HAS CONTRIBUTED

- In-patient 'Quiet time' survey
- Visitor Information folder
- Out of hours catering facilities
- User Group web page content
- Helping to simplify jargon

WHAT WOULD MEMBERSHIP INVOLVE?

- Meetings about 4 times a year
- Occasional review of leaflets and paperwork
- Members may be asked to contribute to one off focus groups

TO BECOME A MEMBER OR TO FIND OUT MORE:

Please contact the Hospice by
Tel: 01892 820500 or Email:
enquiries@hospiceintheweald.org.uk

OR complete your details on the form overleaf
and return to:

User Group Administration
Hospice in the Weald
Maidstone Road
Pembury
Tunbridge Wells
Kent
TN2 4TA